

July 1, 2009

Dear Vendor Partner,

The additional guidelines listed are a consolidation of Pep Boys Shipping documents posted on our Vendor Information Website.

They are intended to provide you with a quick reference should you have any questions related to Pep Boys shipping guidelines and standards. Please reference the complete documents at <a href="http://info.pepboys.com">http://info.pepboys.com</a> for specific details.

In the event there is a recurring issue with any of the additional guidelines listed, a monthly report will be provided to you and the Category Manager for review.

Guideline issues that occur more than six times should be reviewed.

Additional Guideline Detail