



July 9, 2008

Dear Vendor Partner:

As a Valued Business Partner and Supplier of products to PEPBOYS and our mutual customers, we know that you share our continued commitment to customer service through the improvement of supply chain efficiencies. PEPBOYS goal is to develop a business partnership that will be long and prosperous for both our companies.

PEPBOYS is committed to improving supply chain efficiencies associated with the receipt, processing, storage, shipping and invoicing of your merchandise. The Vendor Supply Chain Guide posted at <http://info.pepboys.com> provides key information about our Supply Chain requirements. Specifically in the area of:

- Transportation and Shipping
- Purchase Order Fulfillment
- Barcode Compliance
- Product Information
- EDI Compliance

The Requirements set forth in the Vendor Supply Chain Guide will allow us both to benefit from increased sales by striving to reduce processing time and increase the "turn" on your merchandise.

We have tried to clearly define our standards, however, should you require additional information please contact us at suppliercompliance@pepboys.com or call our supplier compliance team @ 215-430-9095 x6785.

Your cooperation in honoring the procedures set forth will contribute to a working relationship that will be successful for both our companies!

A handwritten signature in black ink that reads "James Kessler".

James Kessler
Vice President
Merchandise Supply Chain

A handwritten signature in black ink that reads "Robert Sammons".

Robert Sammons
Vice President
Parts